

MitraComm Ekasarana

## CALL CENTER BAHASA MANDARIN

PT. Mitracomm Ekasarana

## About

PT. Mitracomm Ekasarana is a subsidiary company of Phintraco Group. Established in 1999, the company started with its Channel Solution division, the business was expanding and currently PT. Mitracomm Ekasarana has three divisions. MitraComm Ekasarana Channel Solution, a technology service provider and systems integrator specializes in electronic transaction services, provides various channel solution services such as; electronic voucher reload, SMS & Messaging gateway, SMS/Mobile Banking solutions, includes e-payment and auto-access to the financial industry. MitraComm Business Process Services, with a ISO 9001:2008 provide customers with a full suite contact center solutions, from Contact Center Outsourcing, Man Power Outsourcing, Business Process Outsourcing, Contact Center hosting and training & education as well. To conduct our services, MitraComm provides Information Technology infrastructure designed with upgraded flexible protocol conversion and latest platforms for inter-connection. We also have a standard system that can be enhanced by an experienced expert team to fulfill the requirements quickly and effectively. A Contact Center is essentially needed, here they can sell products, respond and resolve issues, take reservations, handle inquires, and many more. MitraComm Ekasarana Suite office â<sup>[]</sup> Effist, additional service, complete working facilities and customized flexible Office solutions. Today, we continue to bring added value to our customers by bringing innovative ideas and improved possibilities to the business we serve.

## Qualification

-Menerima Telepon yang masuk, menjawab permasalahan pelanggan / klien, memberikan solusi, mencatat pesan/persoalan yang harus diselesaikan perusahaan. Diutamakan sudah mempunyai pengalaman

Diutamakan bisa berbahasa inggris

Diutamakan bisa menggunakan komputer

## Responsibility

Description

Level Jabatan Jam Kerja Ditentukan Gaji / Salary Penempatan Pendidikan Bidang / Jurusan Bidang yang dicari	<ul> <li>Staff</li> <li>Purna Waktu / Fulltime</li> <li>Negosiasi</li> <li>Array ([0] =&gt; Array ( [area_name] =&gt; Kota Semarang ) )</li> <li>Sarjana (S1)</li> <li>Bahasa Mandarin</li> <li>Customer Service</li> </ul>
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Please Submit Your Application Completed By Post To:



PT. Mitracomm Ekasarana The East Tower 15th Floor Jl. Dr. Ide Anak Agung Gde Agung Kav. E3.2 No.1 Kawawan Mega Kuningan Jakarta 12950 â∏ Indonesia Website : http://www.mitracomm.com

Ditutup tanggal 31 July 2019

